

TeleTeachers' Privacy Policy

LAST UPDATED: October 21, 2021

TeleTeachers take the privacy of our users with as much seriousness as we do the education of our students.

This Privacy Policy (the "Policy") explains how TeleTeachers Inc., its affiliates, and its subsidiaries, collectively TeleTeachers ("us", "our", or "we") collect, use, and disclose personal information about you that we collect through our website <https://teleteachers.com> (the "Site"). Your privacy is as important to us as the education of our students. By using the Site, you agree to the terms and conditions of this Privacy Policy.

Information We Collect and Receive

Information You Provide Us

When you interact with the Site, you may provide us with information. We collect information from you such as, but not limited to:

- Name
- Email address
- Phone number
- Job title
- School name and address
- Details of any persons you refer to our Site
- Any other information you choose to provide in a message to us

Information We Collect Automatically from Your Use of the Site

When you use our Site, we and our third-party service providers may collect information from you through automated means, such as cookies, web beacons, and web server logs. By using the Site, you consent to the placement of cookies, beacons, and similar technologies in your browser and on emails in accordance with this Privacy Policy. The information collected in this manner includes IP

address, browser characteristics, device IDs and characteristics, operating system version, language preferences, referring URLs, and information about the usage of our Site.

We may use this information, for example, to ensure that the Site functions properly, to determine how many users have visited certain pages or opened messages or newsletters, or to prevent fraud. We may use your IP address to derive your approximate location.

We also use third party analytics providers, such as Google Analytics, which uses cookies and similar technologies to collect and analyze information about use of the Site and report on activities and trends. This service may also collect information regarding the use of other websites, apps and online resources. You can learn about Google's practices by going to [How Google uses information from sites or apps that use our services – Privacy & Terms – Google](#), and opt out of them by downloading the Google Analytics opt-out browser add-on, available at [Google Analytics Opt-out Browser Add-on Download Page](#).

If you do not want information collected through the use of cookies, most browsers allow you to automatically decline cookies or be given the choice of declining or accepting the transfer to your computer of a particular cookie (or cookies) from a particular site. You may also wish to refer to <http://www.allaboutcookies.org/manage-cookies/index.html>. If, however, you do not accept cookies, you may experience some inconvenience in your use of the Site.

How We Use Your Information

We may use the information we collect:

- To operate, maintain, enhance and provide features of the Site, to provide services and information that you request, to respond to comments and questions, and otherwise to provide support to users.
- To understand and analyze the usage trends and preferences of our users, to improve the Site, and to develop new products, services, features, and functionality.
- To contact you for administrative, informational, and marketing purposes. This may include providing customer service or sending communications, including changes to our terms, conditions, and policies, and updates and promotions relating to our products and services.
- We may anonymize or aggregate data collected through the Site and may use and disclose it for any purpose.

- For our business purposes, such as data analysis, audits, security, fraud monitoring and prevention; determining the effectiveness of our promotional campaigns; and operating and expanding our business activities.
- To protect the legal rights, property, safety, and security of records or information, our clients, Site users, our organization, and others.
- To comply with industry standards, applicable law, judicial process, any property authorized civil, criminal, or regulatory investigation, or any subpoena or summons issued by a competent authority.
- To enforce our Terms of Service, Privacy Policy, or rights arising from contracts.
- For such purposes as you may authorize or consent to at the time you submit the information.

How We Share Your Information

We do not disclose the information that we collect through the Site to third parties except in the following circumstances:

- To our third-party service providers who provide services such as website hosting, data analysis, information technology and related infrastructure provision, customer service, email delivery, and other services.
- To a potential or actual acquirer, successor, or assignee as part of any reorganization, merger, sale, joint venture, assignment, transfer or other disposition of all or any portion of our business, assets or stocks (including in bankruptcy or similar proceedings).
- If required to do so by law or in the good faith belief that such action is appropriate: (a) under applicable law, including laws outside your country of residence; (b) to comply with legal process; (c) to respond to requests from public and government authorities, including public and government authorities outside your country of residence; (d) to enforce our terms and conditions; (e) to protect our operations or those of any of our affiliates; (f) to protect our rights, privacy, safety or property, and/or that of our affiliates, you or others; and (g) to allow us to pursue available remedies or limit the damages that we may sustain.

We DO NOT share your personal information with unaffiliated third parties for their own direct marketing purposes.

We may use and disclose information that does not identify or otherwise relate to an individual for any purpose, except where prohibited under applicable law.

Third Party Services

This Privacy Policy does not address, and we are not responsible for, the privacy, information, or other practices of any third parties operating any site or service to which the Site links, including any social networking plug-ins operating on the Site. We may allow third parties to use the Site to collect personal information about your online activities over time and across different websites, applications, and other online products or services. The inclusion of a link or plug-in on the Site does not imply endorsement of the linked site or service by us or by our affiliates. The operators of the linked websites and services may have posted their own privacy policies that you should review to learn more about their privacy practices.

Security

We maintain and use physical, organizational, and technical safeguards that are designed to protect the integrity and security of information that we collect. Please be aware that no security measures are perfect or impenetrable and thus we cannot and do not guarantee that your information will not be accessed, viewed, disclosed, altered, or destroyed by breach of any of our physical, technical, or organizational safeguards.

Your Choices and Access

We respect your privacy and offer choices regarding our collection and use of your information. You may choose not to provide the information we request. However, not providing the requested information may restrict your ability to use certain features of the Site.

You also may be able to restrict the collection of personal information or functionality through your device's operating system or by disabling cookies but doing so may prevent you from using the functionality of the Site. Some Internet browsers have a "do-not-track" feature that let you tell websites that you do not want to have your online activities tracked. At this time the Site does not respond to browser "do not track" signals.

From time to time, we may send marketing e-mail messages to our users. If you no longer want to receive such emails from us on a going forward basis, you may opt-out via the "unsubscribe" link provided in each such email.

International Cross-Border Data Transfer

TeleTeachers uses servers hosted in the United States. Please note that we may be transferring your information outside of your region for storage and processing in the United States and around the globe. By using the Site, you consent to the transfer of information to countries outside of your country of residence, including the United States, which may have data protection rules that are different from those of your country.

Use of Site by Minors

We do not knowingly collect personal information from children under thirteen (13), and we request that children under thirteen (13) not provide personal information through the Site.

Notice to Schools and Parents (the “Notice”)

We recognize the need to provide further privacy protections to personal information we collect from Students, including children under 13 years of age using our Services as defined by our Terms and Conditions. This Notice provides information for schools and parents about our practices with respect to such information that we collect from Students, including children under 13.

We do not knowingly collect, use, or disclose personal information from children under 13 years of age without a school’s consent. In this Notice, we use the term “personal information” as such term is defined in the Children’s Online Privacy Protection Act (“COPPA”) and the Federal Trade Commission’s rules implementing COPPA.

Information We Collect from Students

We collect the following personal information from students during our registration process:

- First and Last Name
- Email Address of Parent/Guardian (optional for students)
- Telephone Number of Parent/Guardian (optional for students)
- Username and Password
- Grade
- Name and Location of School
- School District
- Student ID
- Individualized Educational Plan (IEP) Goals and Data

- 504 Education Plan
- International Classification of Diseases 10th Revision (ICD-10) Codes
- Date of Birth
- Gender

We also may collect the following additional information from Students in the context of using our Services:

- Information about the Student's activities on our Services, including the Student's participation in our online learning program, the lessons he or she participates in, the answers he or she provides, and his or her performance on those lessons, tests, and curricula.
- Information about the Student's use of the Service, such as browser type, nature of the device from which the Student is visiting the Services, the Web site that a Student visits immediately prior to accessing any Web-based Services, and the actions Students take on our Services.
- Persistent identifiers, such as IP address, mobile device identifiers, or identifiers associated with cookies.

Information Uses

We use the information we collect from Students only for the following purposes:

- Operate, maintain, and enhance the Services, and otherwise provide support to Users.
- Understand and analyze the usage trends and preferences of our Users, to improve the Services, and to develop new products, services, features, and functionality.
- Contact Students for administrative or informational purposes.
- Tailor content and other aspects of Students' experience on and in connection with the Services they use – by, for example, creating a personalized learning curriculum.
- Anonymize and/or aggregate information to use and disclose for any purpose, such as but not limited to academic research, improving the Services, and developing new products and services.
- Operate our business, such as data analysis, audits, security, fraud monitoring and prevention; determining the effectiveness of our promotional campaigns; and operating and expanding our business activities.
- Enforce our Terms of Service or other legal rights.

Information Disclosures

We disclose the information we collect from Students in the following circumstances:

- Teachers will have access to their Students' personal information, including information provided during the registration process and optional profile information that the Student provides. This includes Students' first and last name, username, password, email (optional), and gender (optional). Additionally, we may make Students' personal information available to their parents upon request to hello@teleteachers.com.
- To third-party service providers (e.g., data storage and processing facilities) that assist us in providing the Services.
- To a school's third-party service providers at the school's request. Such service providers may include learning management system providers, student information system providers, and digital gradebook providers.
- To an acquirer, successor, or assignee as part of any merger, acquisition, debt financing, sale of company assets, or similar transaction, as well as in the event of an insolvency, bankruptcy, or receivership in which personal information is transferred to one or more third parties as one of our business assets.
- If we believe that doing so is legally required or is in our interest to protect our property or other legal rights (including, but not limited to, enforcement of our agreements), or the rights or property of others, or otherwise to help protect the safety or security of our Services and other users of the Services.

Requests to Access and Delete a Child's Information

Parents and guardians of children under 13 may request to review the personal information collected from their child, direct us to delete the personal information that we have collected from their child, and refuse to permit our further collection or use of the personal information collected from their child. To do so, please contact your child's school, or reach out to us at hello@teleteachers.com.

If you do not have access to email, or if you otherwise prefer to use postal mail to communicate with us, please contact us by writing us at the following address TeleTeachers, Inc., an Illinois company, with offices located at 1 E. Erie Street, Suite 525 PMB 4215, Chicago, IL 60611. Please also be aware that if you refuse to permit our further use or collection of information from your child or have directed us to delete your child's personal information, we may not be able to provide the Services to your child and may close his/her account. Additionally, we may ask you to verify your identity and the

teleteachers.com

219.301.1090
hello@teleteachers.com

child's age at the time of the request before permitting access to review your child's personal information or before fulfilling another request of yours as described in this Notice.

Operator of this Web Site or Online Service / Contact Information

The operator collecting or maintaining personal information from children through this Site or online service is TeleTeachers, Inc. Our address is TeleTeachers, Inc., 1 E. Erie Street, Suite 525 PMB 4215, Chicago, IL 60611. Our contact email address is hello@teleteachers.com, and our telephone number is 219.301.1090.

Updates to this Privacy Policy

We may make changes to this Privacy Policy. The "Last Updated" date at the top of this page indicates when this Privacy Policy was last revised. Any changes will become effective when we post the revised Privacy Policy on the Site. We encourage you to periodically review this Policy for the latest information on our privacy practices. Your use of the Site following these changes means that you accept the revised Privacy Policy.

Contact Us

If you have any questions about this Privacy Policy, please contact us at hello@TeleTeachers.com or our contact information listed above.

Because email communications are not always secure, please do not include sensitive information in your emails to us.